

Frequently Asked Questions

1. How do SkillsFuture Dentistry courses work?

The courses, spanning 1 to 2 days, aim to upskill dental practitioners in Singapore. These short courses are SkillsFuture-accredited and government-funded to cater to the learning needs of Singapore citizens.

2. What are the fees and am I eligible for SkillsFuture funding?

Courses are priced differently according to eligibility. The fee structure can be found on the course flyer for your reference.

3. I have SkillsFuture credits. Can I use my credits when I apply for the programme?

Singapore citizens can check their credit balance at [MySkillsFuture Portal](#). The credit balance available can be used on the SkillsFuture accredited courses.

4. What criteria must be met for a candidate to receive a certificate?

A certificate of completion will be awarded to the candidate who successfully completes and passes the entire course.

5. How can I apply for the course?

You can submit your application through the [NUS Lifelong Learning \(L3\) Application Portal](#).

Please refer to this [user guide](#) if you require further assistance.

6. I've received the offer through email. What steps do I need to take to acknowledge and accept the offer?

You are required to accept the offer within the stipulated date through the NUS Lifelong Learning (L3) Application Portal.

If the offer is not accepted by the given deadline, it will be considered as declined.

7. I have accepted the offer and completed the payment. What should I do next?

The course coordinator will contact you a week before the course begins, providing you with the venue details and additional course information. Kindly refer to your email for these details.

8. What is the policy for withdrawal and refund?

All course withdrawal requests must be submitted in writing. Refer below for the withdrawal and refund policy:

Lead time for receipt of written notice of withdrawal (based on number of days before start date of course)	Refund rate
Ten days or more.	100% refund of course fees (excluding any application fees).
Between one to nine days.	No refund of course fees.
Absence from class on the first day of course or after the course has started.	NUS reserves the right to collect the full course fees for such cases.